

ORIGINAL

E-01345A-13-0069



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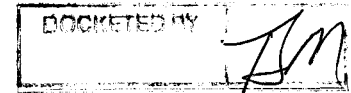
Teresa Tenbrink

From: Teresa Tenbrink on behalf of BitterSmith-Web
Sent: Wednesday, April 03, 2013 9:38 AM
To: 'Ginny'
Subject: RE: APS

Arizona Corporation Commission
DOCKETED

APR 03 2013

Dear Ginny Reeves,



Thank you for expressing your concerns about APS and Smart meters. I am the Executive Assistant to Commissioner Bitter Smith. I am responding to you at her direction. We received the email that you sent and take your concerns very seriously. Your email will be submitted to Docket Control at the Arizona Corporation Commission to become part of the record. The interested parties and Commissioners will see your comment. You can track the case's activity and progress by visiting the Commissions' e-Docket website, <http://edocket.azcc.gov/edocket/>, and entering the docket number E-01345A-13-0069. Commissioner Bitter Smith values public input and comments concerning matters that come before the Commission for a decision.

Thank you for being part of this important process. Please do not hesitate to contact me if you need additional information.

Sincerely,

Teresa Tenbrink
Executive Aide to Commissioner Susan Bitter Smith
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007
(602) 542-3625

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DOCKET CONTROL

From: Ginny [<mailto:sassyinaz@cablone.net>]
Sent: Tuesday, April 02, 2013 10:37 AM
To: BitterSmith-Web
Subject: APS

Ms. BitterSmith:

I am concerned that the Arizona Corporation Commission may grant Arizona Public Service those new outrageous fees. To charge us customers that have opted OUT of the supposedly Smart Meters is the work of a greedy Board of Directors of APS. I won't even debate the "safety" factor on those meters which is why I opted out. Then to charge us to read our meters? Please. And what about the "set up" fees? We are already set up because they have been reading our meters for years and years. APS should be ashamed of themselves. By the way, just what is the new president's salary? Who regulates that?

I know you will do the right thing Ms. BitterSmith. Leave APS out in the cold (no pun intended). Haven't we been raked over the coals enough by them?

Ginny Reeves